

Event study–Anime Festival Asia

Using Smartphone/Tablet Questionnaire App (SODA)

—Indonesia (Jakarta) —



SurveyMY

What is “MobileMY”?

It is our mobile survey system which allows answering offline using a smartphone/tablet App. It enables, for instance, a survey to evaluate booths/exhibits with photographs taken then and there at an event venue.

Compared with conventional paper-based surveys:

- it provides much clearer points of interests of respondents for you to analyze their answers containing photos and movies on the spot taken simultaneously with the study.
- Respondents can save their response data offline, and you will be able to output total results of a survey as soon as they upload the data.
- It provides inovating studies using new devices. Respondents will stay highly motivated to answer questions while taking photos.
- As it is essentially CAPI, interviewers' burden will be greatly reduced.



- ① To evaluate your corporate booth (benchmarks, comparisons with competitors, etc.) ,
- ② To collect things that interest visitors at a venue, etc.,
You can set a question pattern along the theme.

Flow of “MobileMY” Event Study – Self Interview

① Recruiting



Ask visitors of an event with smartphones/tablets to participate in your survey.

② Installation



During an orientation at the entrance or prior to the survey, have them download and install the App for the survey.

Download the App from Google play , App store ,etc.

③ Interview



Respondents answer the questionnaire, capturing **the moment** they felt something at the venue.

⑤ Collection and Analysis



Once the answers are uploaded, you can download the data immediately from the server.

Download the collected answer data, photos, etc. You will go on to aggregation and analysis of the data.

④ Uploading Answers



Upon completion of the questionnaire, respondents will upload their response data under the Internet environment.

Answers are possible to be given to the ongoing survey without an Internet connection.

Scenes for MobileMY

Self Interviews

A respondent having smartphone/tablet will download the mobile App and participate in a survey at any given location.

Lifestyle Studies

Answering a questionnaire and taking pictures/shooting movies off-line. Studies on usage of household products, food diaries, etc.

Event Studies

Evaluate an event from the visitors perspectives. Capture their points of interest. Instantly record a respondent's evaluation and photographs of booths/exhibits, etc. drawing his attention.
Evaluation of an entire event venue or individual booths, exhibits, etc.

Store Studies

Evaluation of a store through the eyes of consumers.
Visit an store and evaluate its actual conditions, such as a selection of goods.

By Interviewers

Usable as an offline survey system (CAPI) by providing interviewers with devices where the system has been installed.

Overview of Event and Venue

Anime Festival Asia (AFA)

AFA took place in Indonesia from 6 to 8 September 2013.

About 25 thousands people visited.

<http://www.animefestival.asia/>

【Venue】



Scenes of the Event



Survey results

Survey summary

Event: Anime Festival Asia (Jakarta, Indonesia)

Target: Smartphone or Tablet owners who download questionnaire App (SODA)
Offline recruiting (face-to-face) and participation at the event

Questions: 25 (including photo capture)

Samples: N=20

Fieldwork: 7th Sep-2013

Examples of questionnaire

- Photographs of things, people, booths that interested you at the event and the reason.
- Evaluation the event (scores and reason)
- Title of the most favorite anime and the reason
- Free description about Japanese anime

Respondents Demographics

Age / sex	Male	Female	Total
10's	6	3	9
20's	6	3	9
30's	1	1	2
Total	13	7	20

Occupation	N
Student	10
Employees / civil servants	8
Full-time housewives	1
Unemployed	1

Summary of Result

"Photographs of things, people, booths that interested you at the event and the reason"

- Figurines, such as Gunpla and Nendroid, and "Attack on Titan" appeared frequently.
- Also, scenes of cosplay and Capsule toy station (Gacha-gacha) were captured.

"Evaluation the event (scores and reason) "

- Average score is 8 / 10 points. Many people gave high ratings since they were eager for the event, which is not held often in Indonesia.
- Also, many respondents assess that there were too many people to move around in the small space, etc.

"Title of the most favorite anime and the reason"

- Respondents' favorite anime titles are vary. "One Piece" is among the widely supported.
- Creativity and storylines are the major reasons for their favorites as many respondents answered.

"Free description about Japanese anime"

- Overlapped with the answers for the previous question, the richness in creativity and fun storylines are highly evaluated.
- In addition, many responses show that they are aware that these are Japan's

Things, people, booths that interested respondents at the event and the reasons – 1

Photo



Title

Capsule toy station
(Gacha-gacha)

Gundam

Nendoroid Madoka Kaname
Maiko ver.

Reason

Don't know what toy to come.

Challenging to assemble

Her costume is good.

Demo

Males aged 25
Company employees

Males aged 16
Students

Males aged 15
Students

Things, people, booths that interested respondents at the event and the reasons – 2

Photo



Title

Mirai Suenaga (created and produced by Danny Choo)

Big face

Monkey D. Luffy

Reason

Cool original arts

kimokawaii
(gross-ish and cute)

The elastic strength and solidarity
with the crew

Demo

Male aged 32
civil servants

Female aged 22
Student

Male aged 15
Student

Things, people, booths that interested respondents at the event and the reasons – 3

Photo



Title

Vocaloid

Bima Satria Garuda

figurine shop

Reason

Its music is cool.

The first special effects program in Indonesia

Everything's cool, because I like Nendoroid.

Demo

Female aged 16
Student

Males aged 26
Company employees

Male aged 16
Student

Individual Data(All-example #1 – Mystery fan)

ID 21344589
 Nickname Novy
 Age 15 years old
 Gender Female
 Area Special Capital Region of Jakarta
 Occupation Student
 Number of HH 4 members
 Details (Mother/father)(Brother/sister)
 Monthly expense
 Family Above Rp. 4,500,000
 Anime Rp 3000000
 Titles of anime that you like.

Chihayafuru

Reason

This anime taught me about Japan's cultures, such as Hyakunin Isshu karuta (game).

Evaluation of the event(10 is max) 8

Reason

I was eager for this event, which rarely takes place in Indonesia. There are exhibitions of animes I like. Thank you very much!!

Specify about Japanese Anime

Japanese anime has its own characteristics. Manga is very interesting (I like manga than manhwa – South Korean comics, manhwa – Chinese comics, or webtoons).

Respondent



Take pictures of objects that you are interested in at this event


1st

Title
Attack on Titan
Reason
Merchandise (bags, T-shirts)

4th	5th
	
Title	Title
Hyouka	Danganronpa (character)
Reason	Reason
Solving mystery (Ice cream = I scream)	Interested in mystery solving

2nd

Title
Sword Art Online
Reason
Merchandise (clothes)

3rd

Title
Puella Magi Madoka Magica (Magical Girl Madoka of the Magus)
Reason
This anime declares the power of friendship very strong.

Individual Data(All-example #2 – Gundam fan)

ID 21363075
 Nickname fadel
 Age 16 years old
 Gender Male
 Area Special Capital Region of Jakarta
 Occupation Student
 Number of HH 5 members
 Details (Mother/father)(Brother/sister)
 Monthly expense er)
 Family Don't know/prefer not to state
 Anime Rp 80000
 Titles of anime that you like.

.hack series

Reason

Interesting story, good action

Evaluation of the event(10 is max) 8

Reason

The stage shows and exhibitions are interesting, but too crowded.

Specify about Japanese Anime

Japanese anime has interesting and distinctive stories and great graphics.

Take pictures of objects that you are interested in at this event

1st



Title

RX-0 UNICORN GUNDAM

Reason

Because the model (MOBILE SUIT) is attractive and cool.

2nd



Title

RX-0 UNICORN GUNDAM 02 BANSHEE

Reason

Models and cool action

3rd



Title

MSN-06S SINANJU VER.KA TITANIUM FINISH

Reason

color, models, and weapons

Respondent



4th



Title

GBWC2013 (Gurgle Builders World Cup 2013)

Reason

great models, in the cool anime

5th



Title

RORONGA ZORO BATTLE VERSION - RENDOKU ONIGIRI

Reason

Zoro is cool.

Individual Data(All-example #3 – One Piece fan)

ID 21373995
 Nickname Ash
 Age 29 years old
 Gender Male
 Area Special Capital Region of Jakarta
 Occupation Company employees
 Number of HH 4 members
 Details (Mother/father)(Brother/sister)
 Monthly expense er)
 Family Don't know/prefer not to state
 Anime Rp 2000000
 Titles of anime that you like.

One Piece

Reason

full imagination

Evaluation of the event(10 is max) 9

Reason

Nice cosplay, good choice of the place, lots of figurines.

Specify about Japanese Anime

One Piece, free imagination with no restriction.

Take pictures of objects that you are interested in at this event

1st

Title
Luffy battle version
Reason
special effects

2nd

Title
Shanks (One Piece)
Reason
figurine

3rd

Title
Trafalgar Law
Reason
clothing is good

4th	5th
	
Title	Title
Magellan wearing a hydra	Enel (One Piece)
Reason	Reason
special effect of the hydra	thunder effects

Respondent


Implementation of the event

The event information was recognized and passed through Internet and word-of-mouth communication.

Q How did you know the implementation of the event this time ? (MA) (N=20,reference)

